

Investor Grievance Redressal

Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Nilam Gamit	B-2,ITC Building, Ground Floor, Majura Gate, Surat - 395002.	0261 4245941	customercare@arhamwealth.com	9:30 a.m. to 6:00 p.m. (Monday to Friday)
Head of Customer care	Dipali Khatiwala	B-2,ITC Building, Ground Floor, Majura Gate, Surat - 395002.	0261 4245940	customercare1@arhamwealth.com	9:30 a.m. to 6:00 p.m. (Monday to Friday)
Compliance Officer	Kalpesh Parekh	B-2,ITC Building, Ground Floor, Majura Gate, Surat - 395002.	0261 4245924	arhamwealthsurat@gmail.com	9:30 a.m. to 6:00 p.m. (Monday to Friday)
CEO	Mr Jitendrabhai Chauhan	B-2,ITC Building, Ground Floor, Majura Gate, Surat - 395002.	0261 4245928	arhamwealthsurat@gmail.com	9:30 a.m. to 6:00 p.m. (Monday to Friday)
CS	CS Neha Upadhyay	B-2,ITC Building, Ground Floor, Majura Gate, Surat - 395002.	0261 4245928	arhamwealthsurat@gmail.com	9:30 a.m. to 6:00 p.m. (Monday to Friday)

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html>
NSE at <https://investorhelpline.nseindia.com/NICEPLUS>
MCX at <https://www.mcxindia.com/Investor-Services>
CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>
Please quote complaint Ref No. While raising your complaint at SEBI SCORES / Exchange portal.